





## What we are doing during this time.

At C&D Water we take the health and safety of everyone very serious, that is why we have increased our already stringent cleaning process. Our office and process plant are being disinfected and cleaned multiple times a day. All employees have been instructed to follow the guidelines of the CDC and are required to stop and sanitize every 30 minutes of bottling. We have also instructed our drivers to practice safe hygiene by disinfecting themselves and the bottles they deliver regularly. In the case that one of our employees isn't feeling well they will be instructed to stay home for the recommended time. We have every intention to stay open during this time to provide our customers with the water they need.

## What we are asking from our customers.

Please do not panic buy.

We have plenty of water on hand and can deliver your normal amounts on your regular schedule.

At this point we will be limiting the bulk buying of 5-gallon bottles. We will still supply you with your regular supply of water on your regular delivery day. However, if you do run out of water sooner than expected, give us a call and we will get you on our delivery list and add extra bottles accordingly.

If you would like to have a bulk supply, we do offer a nonreturnable 3-gallon bottle. These will be available for pick up and delivery.

In an effort to prevent the spread further we will be offering a "No Contact" delivery. This means any customer requiring a signature will be asked their name and our driver will input that for you rather than you signing the device. In addition, you can request that our drivers leave your bottles on your porch rather than bringing them into your house. To request this please just give us a call.

Our office will be restricting capacity to one customer at a time in our office. If you see another customer inside, please wait in your car until the customer has left.

If you do not feel comfortable coming into our office, please call and we can deliver it to you or bring it to your vehicle in our lot.

## If you have our treatment equipment in the house.

During this time, we will be ordering and completing all service calls by level of emergency.

## **Our Water**

At C&D Water, our priority is the safety and wellbeing of our customers and always has been. We continue to use every resource we have to ensure that we provide only the best. Our water is processed by carbon filtration, reverse osmosis and is ozonated for your protection. Ozone has a greater effectiveness against disinfecting bacteria and viruses.

C&D Water Services is doing everything in our power to ensure a safe, clean environment for our customers and employees. We thank you for your patience and understanding. If you have any questions or need to schedule a delivery, please call 701-572-7639.

**Daniel Provost** 

Owner